

December 17, 2018



To Whom It May Concern:

This letter is to provide a timeline of events surrounding Hurricane Michael and the impact on Majestic Beach Resort's residents. As you know Hurricane Michael made landfall on Wednesday, October 10, 2018 as a Category 4 hurricane. Below is a timeline of events:

- **Monday, October 8, 2018:** Bay County Emergency Management issues a Mandatory Evacuation Order for areas across Bay County, which include Majestic Beach Resort. The Evacuation Order goes into effect as of 6:00 a.m. for Tuesday, October 9, 2018.
- **Monday, October 8, 2018:** Majestic management and staff begins preparations for the closure of the property in advance of Hurricane Michael. This includes ensuring all residents and guests are in the process of evacuating the property, per Bay County Emergency Management.
- **Tuesday, October 9, 2018:** The Mandatory Evacuation Notice goes into effect at 6:00 a.m. Majestic management and staff complete hurricane preparedness procedures. Due to the threat of severe storm surge, all elevators are brought to an upper floor and then taken out of service. Additionally, to prevent possible damage to the electrical bus system in the building, power is terminated in the building. All residents, guests, management, and staff have evacuated Majestic Beach Resort by 12:00 p.m. All doors are locked and the property is secured.
- **Wednesday, October 10, 2018:** Hurricane Michael makes landfall in Mexico Beach, FL, approximately 34 miles east of Panama City Beach, FL. Service outages to Gulf Power customers is widespread, including Majestic Beach Resort.
- **Thursday, October 11, 2018:** Majestic management is able to access Majestic Beach Resort in order to perform a quick assessment of the damage. Debris is scattered around the property and surrounding areas. The roof of the pedestrian crosswalk bridge has been completely removed by the hurricane force winds. Several doors have been blown in around the ground levels of the property. Power and water are out throughout the immediate area. Owners are notified not to return to Majestic Beach Resort until a complete assessment of the property can be completed and the property is deemed safe for return. Bay County Emergency Management is urging all who evacuated not to return to Bay County at this point, hazardous conditions remain across all of Bay County.
- **Friday, October 12, 2018:** Majestic management and staff begin clean up efforts and inspections of Majestic Beach Resort. Hazardous debris is scattered throughout the property. Power and water remain out of service throughout the immediate area. Bay County Emergency Management is urging all who evacuated not to return to Bay County at this point, hazardous conditions remain across all of Bay County.
- **Saturday, October 13, 2018:** Power and water has been restored to Majestic Beach Resort. Management and staff perform an inspection of all residential units for safety issues. At 6:00 p.m., residents are notified that they may return to Majestic Beach Resort.

Should you have any questions, please do not hesitate to call or email me at (850)563-1015 or pshamblin@resortcollection.com.

Sincerely,

Paul Shamblin, CMCA, AMS

Association Manager

Majestic Beach Resort Community Association, Inc.

11212 Front Beach Road • Panama City Beach, Florida 32407