



## NEWS & UPDATES

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### BEACH SERVICE UPDATE:

This year Goin' to the Beach! Beach Service began operation at Majestic Beach Resort offering chair rental and water sport activities to Majestic guests and owners. A new feature offered this year was the Beachy app in which guests and owners could order food and drinks from H2O Bar & Grill for delivery to the beach chairs. We learned this week that the City of Panama City Beach has notified all beach operators to cease food and drink services on the sandy beaches until further notice. In speaking with City Officials this stems from a City ordinance related to no solicitation on the sandy beaches. This ordinance, which has been in place for several years, was designed to stop sales solicitations on the beach from various vendors selling beach photos, shirts, and other goods along the beach. Recently code enforcement notified another bar, which was soliciting beach goers behind their establishment in order to drive more traffic to their bar, to cease and desist. When the



bar owner challenged the ordinance the City put a hold on all similar services on the beach. The City Council is in the process of drafting a revised ordinance to clearly define food and beverage services ordered via an app, similar to how H2O is doing with the beachy app. The Council is expected to review the first draft within the next couple of weeks. The final vote on the new ordinance is expected within the next 6-8 weeks. Once approved, service will immediately resume behind Majestic Beach Resort. We apologize for any inconvenience this may cause you or your guests.

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## **MAIL & PACKAGE POLICY:**

With the influx and growth in package delivery services,

along with 523 condominium units, you can imagine that our property receives a substantial amount of mail and packages on a daily basis. Many owners are accustomed to having packages shipped directly to Owner Services or the Front Desk. However, due to the limited space to hold packages and in an effort to better serve our owners and guests, we are asking for the owners assistance in establishing the attached mail policy for Majestic Beach Resort. Recently we established a package room, located just outside of Owner Services, in order to store owner packages. This space will serve owners in both Tower 1 and Tower 2. Again, with 523 units receiving packages from USPS, FedEx, UPS, Amazon, and other delivery services on a daily basis, we simply can not hold and store packages for extended periods of time. Below are highlights of the new policy. At the bottom of the page, you may download a complete copy for review.

- *Each Tower has a mailroom located on the east end of the lobby. Each unit is assigned a mailbox to receive regular mail. Parcel lockers are also available for oversized USPS packages. Upon closing on the unit, each owner should have received a mailbox key from the previous owner. If a mailbox key was not provided,*

*please contact a locksmith to change the lock out and provide a new key.*

- *Packages or both Tower 1 & 2, that will not fit in the unit issued mailbox or parcel lockers should be mailed to the Tower 2 address in following manner:*

*Recipient Name*

*Tower & Unit Number (ex: Tower 1-1801)*

*10811 Front Beach Road*

*Panama City Beach, FL 32407*

- *Packages can be retrieved from Owner Services between the hours of 9:00 a.m. – 11:00 a.m. and 2:00 p.m. – 4:00 p.m. Please call ahead so Owner Services can have package ready for you. After hours, Security can provide assistance for retrieving a package.*
- *Owners, if expecting 'oversize' items that will not fit in their mailbox, it is your responsibility to retrieve these items from the package room in a timely manner. If left in the package room longer than **7 days**, they will be placed in the "Return to the Sender" bin.*
- *When having furniture or appliances delivered, arrangements should be made to have these items delivered directly to the unit. With 523 units, we simply do not have the space to store oversized packages.*
- *For outgoing packages or returns, please contact the carrier (FedEx, UPS, etc) prior to leaving it with Owner Services for pickup.*
- *Owners should provide a mailbox key to their long term tenants or winter guests who may receive mail. Owner Services is will not hold personal mail for long term tenants or winter guests that would otherwise be delivered to the unit mailbox. It is the Owner's responsibility to establish guidance to their guest for delivering/returning the key.*
- *Owners and authorized guests can deposit 'out going' mail in the designated mail slot.*

Our goal is to continue to assist our owners and guests at Majestic Beach Resort. We greatly appreciate your assistance with this policy. As always, should you have any questions, please do not hesitate to reach out to the Association Manager, Paul Shamblin at [pshamblin@rchospitalitysolutions.com](mailto:pshamblin@rchospitalitysolutions.com).

