

### **NEWS & UPDATES**



# ELEVATOR SERVICE ISSUES:

Over the past month we have been experiencing multiple elevator service issues in Tower 1, Tower 2, and the Amenities Building. To compound the

recent service issues, our longtime service provider,
Kone Elevators, lost their senior service technician this
year. He had been our direct service technician since
Majestic first opened in 2005. While Kone has been
working to get the new technician up to speed, we have
been working directly with Kone on a daily basis to push
these service related concerns. The past several days we

have been on multiple calls and emails with Kone's
Regional Operations Manager and their Corporate Senior
Vice President to escalate our concerns.

We have always, taken pride in ensuring a positive guest and owner experience at Majestic Beach Resort. With that in mind, I can assure you that we will continue to apply pressure to get these issues addressed. We want to make sure you, our owners, are aware of the situation and we will continue to keep you updated. While none of the issues are safety related, we understand the impact it has on your guest's experience and potential reviews. Please do not hesitate to let me know if you have any questions or concerns.

## SEALCOATING & STRIPING:

As we enter the offseason, your Association Maintenance Team has already begun



working on several projects around property. One of the off-season projects this year will be to restripe the parking garage lines. Next week will begin by sealcoating and striping the tower side front entrance driveways. On Tuesday, October 15th and Wednesday, October 16th the front driveways will be closed to vehicular traffic. Also on Tuesday, October 15th this area will be closed to foot traffic as well. Access to and from the towers will be

through the 3rd floor pedestrian bridges. Following this area our team will move the parking garage to begin restriping. Please pardon this inconvenience while improvements are made.



### **2025 BEACH SERVICE RENTALS:**

Below is information from the Goin' to the Beach! Beach Service Team....

The 2024 beach season will soon be drawing to a close and the 2025 season will be upon us within a few short months. Goin to the Beach is PROUD to be your Beach Service provider! Goin to the Beach is offering a limited number of annual beach sets (30) for the 2025 Beach Season to Condo Owners at Majestic Beach Resort.

Majestic Condo Owners can purchase one of the following Annual Beach Chair options:

#### Non Transferable Beach Set: \$1,500

- This is available to the Condo Owner and their immediate family: (Spouse, Children, Parents, Grandparents).
- Annual Chairs DO NOT come with daily Cabana Cash.

### Transferable Beach Set: \$2,000

- This is available to the Condo Owner, their immediate family, and rental quests.
- Annual Chairs DO NOT come with daily Cabana Cash.

If you are interested in purchasing an annual beach set, please contact Trevor Shore at <a href="mailto:tshore@rchospitalitysolutions.com">tshore@rchospitalitysolutions.com</a>.

Condo Owners not wanting to participate in the Annual program receive 20% off the following rack rate pricing:

Gulf View Pricing (Wooden Foldout Chairs): \$65.00 Daily

\*Gulf View Chairs come with \$10.00 in Cabana Cash that is redeemable at any F&B outlet located at the Majestic Beach Resort.

### **Back Row Lounger Pricing:**

Daily Rental: \$55

4 Day Rental: \$210

5 Day Renal: \$247.50

6 Day Rental: \$280.50

7 Day Rental: \$308

\*Back Row Chairs DO NOT COME WITH CABANA CASH

As always, we are always looking for way to improve the guest and owner experience at Majestic Beach Resort. We value your feedback and suggestions. If we can assist in any way, please let us know.

Sincerely,

Paul Shamblin, CMCA, AMS
Director of Association Operations
Majestic Beach Resort Community Association, Inc.



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