



## NEWS & UPDATES

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**EXCITING NEWS COMING TO MAJESTIC BEACH RESORT!!!** Majestic Beach Resort just wrapped up the 2025 Annual Owners Meeting & Gala. We again want to take the opportunity to thank the many team members, owners, and vendors who helped make the week a huge success. Additionally, at the meeting the board announced some exciting news coming to Majestic Beach Resort.

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### **NEW INTERNET & STREAMING TV SERVICE:**

As announced in the Budget Letter that went out to all owners, as well as at the Annual Meeting, the Association entered into a new service agreement with Fire Dog



Solutions for both wireless internet and streaming TV services. At the October 9<sup>th</sup> Budget Workshop, the board approved a service proposal from Fire Dog Solutions. The good news is that increasing to nearly 1,000 Mbps (1 Gig) internet service to each unit, along with over 240 TV channel and streaming options. The even better news is that the cost will be reduced from a combined \$59.55 per unit, per month, down to \$45.83. You will be receiving more details on the new services in the coming weeks.

We're excited to begin Fire Dog's deployment of fiber Internet, Managed Wi-Fi, and FDTV+ Streaming TV at Majestic Beach Resort starting **Tuesday, November 4, 2025**. Below is a clear overview of how crews will proceed, what access they will need, and how we'll keep owners and guests informed.

### **Project Overview & Timeline**

- **COMPLETED** - Phase 1 (Pre-install): Final site walk, staging, and backbone fiber runs to MDF/IDF rooms; verify power, grounding, and ventilation in network rooms.
- **COMPLETED** - Phase 2 (Pre-install): Vertical riser cabling and floor-by-floor fiber distribution; install switches, controllers, and core Wi-Fi gear; initial configuration.
- **Phase 3 (Week 1–8): In-unit access point (AP) installations and FDTV+ enablement; QA and performance tuning.**
- **Phase 4 (Week 8–9): Acceptance testing, documentation handoff, and staff training.**
- **Schedule updates will be sent out on a weekly basis.**

### **Individual Units Access Needed**

- **Beginning Tuesday, November 4, 2025, crews will start on the 23rd floor of Tower 2, working their way down the building.**
- **Crews will be escorted by Security.**
- **Crews will need access to every unit to mount a compact Wi-Fi access point (typically near living area), verify signal, and enable FDTV+.**
- **Typical in-unit time: 30–60 minutes, depending on the unit size.**
- **Crews are projecting to complete 2 floors per day in Tower 2, with a targeted completion date of November**

- 18th for Tower 2.
- Tower 1 is projected to begin on Wednesday, November 19, 2025.
- Crews are projecting 1 floor per day in Tower 1, with a targeted completion date of December 23rd.
- **IT IS EXTREMELY IMPORTANT THAT ACCESS BE PROVIDED TO EACH UNIT IN ORDER TO ENSURE THAT YOUR INTERNET AND TV SERVICES ARE NOT INTERRUPTED.**

### **Work Hours, Conduct, and Safety**

- Standard hours: Mon–Fri, 9:00 AM–5:00 PM; weekends/evenings only by prior approval.
- Quiet hours respected; no loud tools before 9:00 AM.
- Technicians wear branded uniforms; all are background-checked.
- OSHA-compliant PPE; clean-as-we-go policy; no debris left in corridors or units.
- Pet/Do-Not-Disturb protocols observed; if access is denied, we'll tag for reschedule.

### **Internet/Passwords/Device Setup**

- The property wide guest network (SSID) will be "**Majestic Beach Resort**". The password will be the support phone number "**8502600002**".
- Additionally, each unit will have a unit specific SSID which will be your tower and unit number (T1-210, T2-1011, etc). This unit specific SSID will be for your unit specific devices (thermostats, door locks, ring cameras, printers, etc.). This SSID will also have a unique password. When connecting your devices to you unit specific SSID, please contact the 24/7/365 support at (850)260-0002.

### **Streaming TV/Movie/Platforms**

- FDTV+ offers over 200 TV, Movie, and Music channels, including local channels, sports, HBO, and much more.
- Additionally, you or your guests will have access to log into their personal Netflix, Hulu, Disney plus, Amazon Prime, etc. accounts.
- For smart TVs the service will be provided through an app on the TV. For non-smart TVs the service will be provided through a Roku stick plugged into the TV.
- By clicking on the "Steaming & Instructions" button below you will be able to access the channel line up and instructions.

### **Support, SLAs & Escalation**

- 24/7 NOC Monitoring with proactive alerts.
- Help Desk 24/7/365 at 850-260-0002
- Escalation Matrix provided upon completion.
- Standard response targets: Critical within 2 hours, Major within 4 hours, Minor by next business day.

## STREAMING & INSTRUCTIONS



### New Cardio Equipment Coming Soon:

At the October 31st Budget Meeting, the Board of Directors approved a proposal to purchase all new cardio equipment

for the Majestic Fitness Center. This will include a complete replacement of the current equipment (5 treadmills, 4 ellipticals, 2 upright bikes, 2 recumbent bikes), as well as a new rowing machine. The new equipment will come with new state of the art touch screen. By clicking on the "Equipment Features & Specs" button below you can see all the specific features.

It is expected to take approximately 8-10 weeks for the new equipment to arrive. If any owner is interested in purchasing any of the used equipment, please email [pauls@rcamflorida.com](mailto:pauls@rcamflorida.com).

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## **NON-GUEST ACCESS:**

Over the summer and early fall we have had a few instances in which people staying at nearby properties outside of Majestic Beach Resort have been discovered utilizing the pools or fitness center. These people have stated that they were renting a unit from an owner offsite and were told they could use the facilities at Majestic. They were even provided property ID bands. As a reminder, only guests staying at Majestic Beach Resort are permitted to use the facilities.

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As always, should you have any questions do not hesitate to contact the Association Office at (850)563-1017.

Sincerely,

Paul Shamblin, CMCA, AMS  
Director of Association Operations  
Majestic Beach Resort Community Association, Inc.

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