



## NEWS & UPDATES

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### OWNER SERVICES HOURS UPDATE:

Owner Services is currently open **Tuesday through Saturday, 8:00 AM – 5:00 PM.**



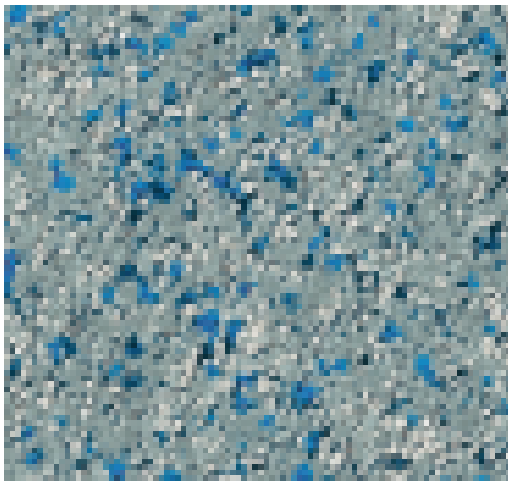
Following the retirement of Sib Hall and the relocation of Kathy Bayard, we have been in the process of restaffing the office. We are pleased to share that Mikea Campbell has stepped into the full-time role and, over the past six weeks, has been settling into her position as Lead Agent. If you have not yet had the opportunity, please stop by and help us warmly welcome her to the team.

Filling the part-time position has taken a bit longer; however, we are happy to announce that Cindy Barfield will begin training on Tuesday, March 31. She will be working alongside Ms. Campbell over the coming weeks.

**Our goal is to return to seven-day-per-week operations beginning Tuesday, April 14.**

In the meantime, for any urgent needs on Sundays or Mondays, please contact Security at (850) 258-5352.

Thank you for your patience and support during this transition.



**NOTICE OF TEMPORARY  
CLOSURE - TOWER 1  
INDOOR POOL  
BATHROOMS & INDOOR  
POOL:**

Beginning **Thursday, April 9**,  
the Tower 1 Indoor Pool

Bathrooms will be closed to allow for flooring replacement in both the Men's and Women's restrooms, as well as the entry foyer. The existing tile flooring will be replaced with a durable quartz-blend epoxy system, similar to the sample provided below.

Due to installation requirements and associated fumes, the Indoor Pool area will be closed starting **Monday, April 13**, and is anticipated to reopen on Saturday, April 18.

We appreciate your patience and understanding as we complete these improvements.

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**FITNESS CENTER**  
**IMPROVEMENT**  
**UPDATE:**

As previously announced, the new cardio equipment is scheduled to begin arriving on **Monday, April**

**13.** SoFitCo Fitness Equipment will be installing new treadmills, ellipticals, bikes, and a rowing machine.

To prepare for installation, the Majestic Maintenance Team will begin removing existing cardio equipment on **Thursday, April 9.**

Owners who previously expressed interest in purchasing existing equipment are asked to email Paul Shamblin to arrange pickup on April 9, 10, or 11.

Please note that cardio equipment will be unavailable during the installation period. We will make every effort to keep the weight training stations open and accessible.

We appreciate your patience as we complete these upgrades.

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**NEW MAJESTIC BEACH CAMERA NOW LIVE:**





We are pleased to announce that the new Majestic Beach Camera has been successfully installed.

As part of the Association's Wi-Fi and streaming agreement with Fire Dog, this upgraded camera has been provided at no additional cost to the Association.

You can view the live feed by visiting the “**Beach Cam**” tab on the Association's website at [Majestic-hoa.com](http://Majestic-hoa.com).

We hope you enjoy this enhanced feature!

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**MAJESTIC**  
**BEACH RESORT**  
**GUEST**  
**REGISTRATION:**



★GUEST REGISTRATION★

For owners and rental management companies who are new to Majestic

Beach Resort, our team would like to ensure that you and your guests are familiar with the guest registration process.

The Majestic Beach Resort Guest Registration System is designed to enhance the safety, security, and overall experience of our guests and owners. This system allows

the resort to efficiently communicate important information, including security notifications and rule compliance, while also issuing **digital parking passes** through our **License Plate Recognition (LPR)** system.

In order to create a registration, the owner or rental management company will complete a simple, step-by-step guest registration within the system. Once the registration is submitted, the guest will receive an email containing a secure link. Through this link, guests will register their vehicle(s) and purchase the required registration for the vehicle(s).

### **Guest registration fees are as follows:**

- **Vehicles: \$40.00 per short-term stay (30 nights or less)\***
- **Long-term Vehicles: \$40.00 plus \$1.35 per night for each night over 30.**
- **Motorcycles: \$20.00**
- **RVs/Boat/Trailers: \$100 for up to 1 month. No fee for guests 3 days or less. No fee for owners for 14 days or less. Based on availability. During Thunder Beach, motorcycle trailers are at no cost for up to 7 days.**

**\*Additional Transaction Fee (currently \$1.50) is applied upon registration.**

Below are helpful links with step-by-step instructions for new account setup, owner vehicle registration, creating a guest registration, and registering a rental vehicle for an owner.

[\*\*GuestSVCS New Account Set Up\*\*](#)

[\*\*Creating a Guest Registration\*\*](#)

[\*\*Creating a Rental Vehicle Registration\*\*](#)

The links below can be provided to your guests with instructions on how to complete a registration prior to their arrival or update an existing registration.

## [Complete a Guest Registration](#)

## [Update a Guest Registration](#)

For Support please follow the link: [Owner Support](#)

Additionally, if you would like a direct guest registration booking link for your rental unit, please click the [Owner Support](#) link. This will provide you with a direct booking link for you unit which will allow your guest to both create and complete their guest registration.

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### **NEW WI-FI & STREAMING SERVICE:**

As previously announce, Majestic Beach Resort Community Association has a new streaming TV and Wi-Fi internet service provided by Fire Dog

Solutions. This upgraded service offers more than 200 cable, local, movie, and music channels, along with nearly 1 gigabit of internet speed per unit.

## [Majestic Channel Lineup – FDTV+ & Instructions](#)

Wi-Fi Internet Access:

- Guest SSID: **Majestic Beach Resort**
- Property-Wide Guest Password: **8502600002**
- Technical Support: **(850) 260-0002**
- Email: [majesticupportcalls@firedogssc.com](mailto:majesticupportcalls@firedogssc.com)

Each unit also has a dedicated SSID and password for owners to connect unit-specific devices such as door locks, thermostats, and cameras. Please contact Fire Dog Support if you need assistance accessing these credentials.

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## **SOUNDS OF THE RESORT:**

As part of our agreement with Fire Dog TV, a new complimentary background music and ambient sound system has been introduced to provide a variety of music throughout the resort. Installation has been completed in the pedestrian sky bridges, lobby of Tower 1, Tower 2, and the Tower 2 Outdoor Pool Deck. Installation on the Tower 1 Outdoor Pool Deck will begin in the next couple of weeks. In the coming days, music will also be added to the tower lobbies and outdoor pool decks.



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## **LUGGAGE CART CHECK OUT:**



With the Spring rental season now in full swing, luggage carts are located on the 3rd Floor Loading Zone in the Amenities

As in previous years, during the peak

season **(March–October)**, a valid driver's license or Owner ID card will be required to check out a luggage cart.

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As always, should you have any questions do not hesitate to contact the Association Office at (850)563-1017.

Sincerely,

Paul Shamblin, CMCA, AMS  
Director of Association Operations  
Majestic Beach Resort Community Association, Inc.

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